Amplifier Experts

www.ampexperts.com

Repair Order Ticket

In order to assist us with the efficient processing of your repair, please provide us with a much detail about the circumstances in which the problem occured, as well as any information you are aware of about any prior repair work done to the unit.

Check applicable box:

Musical Instrument Amplifier ❑ Receiver ❑ Preamp ❑ Power Amp ❑ Tuner ❑ Tapedeck ❑ Audio Processor ❑

Unit Model Number _____ Unit Serial Number _____ Manufacturer _____

Description of problem: _____

_____

_____

_____

_____

Describe any repairs done in the past, any new tubes installed (if applicable), etc.: _____

_____

_____

_____

BUDGET LIMIT (min. $150) $_____ ❑ I want my old parts back ❑ I do NOT want my old parts back

Accessories included with the unit: power cord ❑ interconnect ❑ foot pedal ❑ other (describe) ❑ _____

Customer Authorization (signature): _____ Date: _____

By Signing, Customer Agrees to Terms of Service on Back

Customer Contact Info:

NAME	E-MAIL	PHONE NUMBER

STREET ADDRESS	CITY	STATE	ZIP

For shipped-in service, **please contact us first**, then pack your amplifier, double-boxed, with two inches of spacers between carton walls, to provide the maximum protection, **use no peanuts**. **We *require* printing two shipping labels–one for sending the unit for repair, and one pre-paid for us to return the unit to you. A $50 charge, plus cost of label will apply if we have to purchase and create a return shipping label.** This will make our work easier and eliminate the possibility of any error in shipping address. *We strongly advise hand delivery if located within 5 hours driving distance to our shop.*
When you're unit is ready to ship, send it to the following address:

EFFECTIVE MARCH 1, 2025:
Upon completion of repairs and notification of customer, customer will have 48 hours to pick up equipment. Beyond that, customer will agree to pay a $10 per day storage fee for late pickup.

Amplifier Experts
13 Southeast Trail
New Milford, CT 06776

We will invoice you for the total repair cost at the completion of repairs.

SEE TERMS ON REVERSE SIDE

TERMS — VINTAGE AUDIO REPAIR

By signing this ticket / leaving equipment, you agree:

1) **ID / Address. New customers must show photo ID + proof of current address. Address on this ticket must match.**

2) **Work Authorized. Only work listed here is approved. Extra work requires your approval.**

3) **Diagnostic / Deposit. A $75 diagnostic/bench fee is required to begin evaluation. It is non refundable once evaluation starts. If you approve repair, it is credited to your invoice. If you decline after estimate, we will refund any remaining deposit minus $75.**

4) **Estimates / Hidden Faults. Vintage gear may have additional faults found during service. Any extra work/parts require your approval and revised estimate.**

5) **No Warranty. We make no warranty on vintage equipment. Age-related failure of old, remaining, or non replaced parts can occur at any time. This repair addresses only the faults identified; it does not guarantee future performance or longevity.**

6) **Pickup / Storage / Abandonment. All charges due at pickup. You must collect within 48 hours of completion/invoicing. After 48 hours, a $10/day storage fee applies. After 30 days from notification, unclaimed items may be considered abandoned and disposed of or sold per CT law, with proceeds applied to your balance.**

7) **Possession Until Paid / Lien. We may retain possession of the unit until paid in full as permitted by Connecticut law.**

8) **Media / Data / Accessories. You are responsible for backing up/recovering recordings. We are not liable for loss of data, tapes, reels, or accessories left with the unit unless listed on this ticket.**

9) **Video Surveillance. Premises are monitored by video only for security.**

Customer Signature: _____ Date: _____