



www.ampexperts.com

Repair Order Ticket

In order to assist us with the efficient processing of your repair, please provide us with a much detail about the circumstances in which the problem occurred, as well as any information you are aware of about any prior repair work done to the unit.

Check applicable box:

Musical Instrument Amplifier Receiver Preamp Power Amp Tuner Tapedeck Audio Processor

Unit Model Number _____ Unit Serial Number _____ Manufacturer _____

Description of problem: _____

BUDGET LIMIT (min. \$150) \$ _____ I want my old parts back I do NOT want my old parts back

Describe any repairs done in the past, any new tubes installed (if applicable), etc.: _____

Accessories included with the unit: power cord interconnect foot pedal other (describe) _____

Customer Authorization (signature): _____ Date: _____

Customer Contact Info: _____

NAME _____ E-MAIL _____ PHONE NUMBER _____

STREET ADDRESS _____ CITY _____ STATE _____ ZIP _____

For shipped-in service, **please contact us first**, then pack your amplifier, double-boxed, with two inches of spacers between carton walls, to provide the maximum protection, **use no peanuts. We require printing two shipping labels—one for sending the unit for repair, and one pre-paid for us to return the unit to you. A \$50 charge, plus cost of label will apply and your return may be delayed if we have to purchase and create a return shipping label.** This will make our work easier and eliminate the possibility of any error in shipping address. *We strongly advise hand delivery if located within 5 hours driving distance to our shop.*

When your're unit is ready to ship, send it to the following address:

**EFFECTIVE MARCH 1, 2025:
Upon completion of repairs and notification of customer, customer will have 48 hours to pick up equipment. Beyond that, customer will agree to pay a \$5 per day storage fee for late pickup.**

Amplifier Experts
13-B Southeast Trail
New Milford, CT 06776

We will invoice you for the total repair cost at the completion of repairs. **It is not necessary to send a deposit check.**